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2019 年 9 月份

營業時間通告

9 月美樂家生活館、顧客服務熱線及送貨服務將有以下特別營業時間安排：

日期	送貨服務	美樂家生活館 及 顧客服務熱線
9 月 13 日 (五) ----- 中秋節	送貨服務 維持正常	上午 11 時 至 晚上 7 時
9 月 14 日 (六) ----- 中秋節翌日	暫停服務	全天休息

特此通告，順祝商祺！

美商亞洲美樂家有限公司 啟
二零一九年八月十五日



September 2019

Store Operating Hours

Due to upcoming holidays, please noted that delivery services, customer hotline and store operating hours will have following arrangement:

Date	Delivery Service	Melaleuca Store / Hotline
13 September (Fri) <hr/> <i>Chinese Mid-Autumn Festival</i>	Service will remain the same	11:00 a.m. to 7:00 p.m.
14 September (Sat) <hr/> <i>The day following the Chinese Mid-Autumn Festival</i>	Service Suspended	Store Closed

Best Regards,
Melaleuca of Asia Ltd.
August 15, 2019

2019 年 7 月份

業務通告

有關佣金及獎金發放事宜

美樂家過去一直鼓勵會員提供銀行帳戶，以減少每月大量支票及信件的耗用，同時讓公司能更有效地發放佣金及獎金。

由 2019 年 8 月起，會員必需提供有效的銀行帳戶方能領取佣金及獎金，而未有登記銀行帳戶的事業代表，將不會收到 8 月份佣金支票（8 月份佣金於 9 月中發放），所有佣金及獎金將保留於美樂家的帳戶內，直至會員能夠提供有效的銀行帳戶後，才會全數轉帳至會員的銀行帳戶。

特此通告，順祝商祺！

美商亞洲美樂家有限公司 啟
二零一九年六月二十五日



July 2019 Notice
Commission Payout Matter

Melaleuca has always encouraged members to provide bank accounts for receiving commissions and bonuses, aims to reduce the amount of checks and letters used each month, while allowing company to distribute commissions and bonuses more effectively.

Effective from August 2019, members have to provide a valid bank account in order to receive commissions and bonuses, who have not registered a bank account to Melaleuca will not receive commission or checks in September, all commissions and bonuses will be on hold and retained in Melaleuca account. To release the commissions and bonuses in account, members must provide a valid bank account, thereafter, outstanding commissions and bonuses held will be distributed in next month.

Best Regards,

Melaleuca of Asia Ltd.

June 25, 2019

2019 年 7 月份

物流運輸通告

自委任新的物流公司（MIQ 智高物流）處理郵寄訂單後，收到不少會員就送貨方面而提出的意見，現時物流公司正努力改善有關服務，並提出以下一些注意事項，有助送貨服務進一步改善。

- 1) 送貨公司會發送 Whatsapp 約時間，會員需回覆時間選項，並核對送貨地址，會員請提供有效的手提電話。

以下事項可以避免送貨延誤，煩請會員留意：

- 1) 網上下單避免地址及區域錯誤，請小心核對送貨區域（港島 / 九龍 / 新界）。
- 2) 無 Whatsapp 的會員，訂單日的第二至三個工作天，請留意及接聽物流公司熱線電話 3904 1154 及 3904 1155。
如未能聯絡會員，訂單將擱置直至會員接聽預約送貨時間。如過了第三個工作天仍未收到電話，會員可直接致電物流公司查詢。

物流公司熱線：**3904 1154 及 3904 1155**

熱線服務時間：星期一至五 上午 10 時至下午 5 時；
星期六 上午 10 時至下午 1 時；
星期日及公眾假期休息

特此通告，順祝商祺！

美商亞洲美樂家有限公司 啟
二零一九年七月一日

July 2019

Logistics Notice

Melaleuca appointed a new logistics company (MIQ) to process mail order effective from May 2019. We have received comments from members regarding the delivery service. The logistics company is now working hard to improve the service level and enforce the following precautions to facilitate delivery.

- 1) Whatsapp message will be sent to confirm the date and time of delivery, customer will be required to reply the time options and reconfirm the shipping address. Members should provide a valid mobile phone number.

To avoid delay in delivery, please note to the followings:

- 1) Please pay attention to the districts of the delivery address (Kowloon / Hong Kong Island / New Territories), incorrect input can cause delivery delays.
- 2) If no mobile phone number provided, please pay attention to pick-up the call from logistics company in the next 2-3 working days (Monday to Friday) from the date of order placing, if the delivery company unable to contact the customer, the order will be put on hold until the call and schedules of the delivery time confirmed. Customer can call logistics company hotline for inquiry if no phone call received from logistics company within 3 working days.

Logistics company hotline: **3904 1154 and 3904 1155**

Hotline service hours: Monday to Friday 10 a.m. to 5 p.m. ;

Saturday 10 a.m. to 1 p.m. ;

Closed on Sunday and public holidays

Best Regards,

Melaleuca of Asia Ltd.

July 1, 2019



重要通知

美樂家事業獎勵制度 A New Day 新修訂

在剛過去的2019香港美樂家年度表揚盛會，發表了讓所有人都感到興奮的獎勵制度修訂。美樂家獨特而且豐富的佣金制度，過去讓成千上萬的家庭擁有更高品質的生活環境，讓更多人獲得各個層面的富足，享受更美好的生活。美樂家公司持續不斷的精進，在這次的獎勵制度修訂，相信更能鼓勵助人使命的達成，亦讓更多人的人生從此改變！

新修訂的「美樂家事業獎勵制度」經已上載到美樂家官方網站，會員可登入 <http://hk.melaleuca.com/BusinessCenter/> 到事業中心內的「參考資料庫」，閱讀最新版本的美樂家事業獎勵制度，了解有關佣金與獎金制度的細節。

美商亞洲美樂家有限公司 啟
二零一九年三月廿五日



Important Announcement

New version "A New Day"

In 2019 Hong Kong Melaleuca Awards Day, we announced an enhancement of the compensation plan. Melaleuca's unique "A New Day" compensation plan has enable thousands of families to have a higher quality living environment, allow millions of people to enjoy all level of wellnesses.

Melaleuca continuously improve the compensation plan as we believed that we should encourage people to live on our mission by helping others, and let more people's lives change here!

The new version of "A New Day" has been uploaded to Melaleuca official website <http://hk.melaleuca.com/BusinessCenter/> members can log-in Business Center for full version.

Best Regards,
Melaleuca of Asia Ltd.
March 25, 2019



關於美樂家官方電話號碼的重要通知

親愛的會員：

美樂家已沒有再使用「6299 4563」此官方電話號碼，敬請從手機中移除此號碼。



Important Notice

Melaleuca Official Telephone number

Dear customer,

Melaleuca Hong Kong is no longer using the telephone number of "6299 4563", please remove this from your contact book.